

# Macarthur Real Estate Engagement Project



## Referral Service

### When would you use the Referral Service

#### Some examples of when you might use the Referral Service:

- A tenant is consistently behind with their rent
- Complaints from neighbours about a tenant
- A tenant is consistently showing signs of stress and not coping

### Where to refer to

- Our one stop referral centre [info@mreep.org.au](mailto:info@mreep.org.au)

### How to refer

- Fill out the referral form – on-line or paper
- Get signed or verbal consent from your tenant. You can give them the Tenants Information Sheet and/or explain the Referral Service to them
- Email the form to [info@mreep.org.au](mailto:info@mreep.org.au)

If you have any questions feel free to phone or email.

### Evaluation

We want to know whether this service helps you with supporting your tenants. In quarterly intervals you will be contacted by one of our Project members and asked about your feedback.

### Who we are

We are a working party of community and government agencies committed to developing relationships between Real Estate agents and services that work with the homeless and disadvantaged. The working party includes local community organisations, Department of Human Services - Centrelink, NSW Family and Community Services, Housing NSW and Community Housing providers.

### Further information:

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|----------------|-------------|--|--------------|
| MREEP Central  | Contact     | <a href="mailto:info@mreep.org.au">info@mreep.org.au</a>                         | 0474 314 521 |
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